

Terms of use and booking conditions of RiMODROM / RiMO Supply GmbH

REQUIREMENTS FOR USING THE KARTS

A prerequisite for driving our karts is that you are mentally and physically fit to operate the vehicle. As a guideline, the minimum body height is 140cm. If in doubt, a seat test must be carried out with our staff to check whether a ride is possible.

Close-fitting clothing and tight-fitting, flat shoes are mandatory. Sandals, flip-flops and ballerinas are not permitted. Loose items of clothing must be secured, scarves must be removed. Long hair must be secured under the helmet. In the event of unsafe or dangerous driving behaviour, the karts can be slowed down individually or as a complete group by our staff by remote control or stopped for safety reasons. This does not justify a refund of the ride price.

In general, there is a risk of injury when participating in motorsport events, especially if not all participants adhere to the applicable rules. Karting is a non-contact sport in which contact and collisions with other karts must be avoided. Our staff monitor safety and compliance with the applicable rules by means of colour symbols established in motorsport, which are displayed in the form of flags or installed LED boards. Every driver must familiarise themselves with the applicable rules and symbols at the start of their journey. A briefing video can be shown for this purpose, or the briefing can be carried out personally by our staff.

Full-face helmets with ECE approval are permitted; for hygiene reasons, it is mandatory to wear your own balaclava when hiring helmets. This can also be purchased on site.

The instructions of our staff must be followed.

FITNESS, HEALTH, ALCOHOL AND DRUGS

Karting is a sporting activity that requires a certain basic level of fitness and coordination on the part of the driver. Persons inexperienced in karting should familiarise themselves slowly with the demands on their body and the conditions of the entire facility and return to the pit lane immediately if they feel unwell or dizzy. The ride can be interrupted or terminated at any time by entering the pit lane. Persons with health problems such as cardiovascular diseases, asthma, back problems and pregnant women are not permitted to take part in the rides.

To participate in the rides, we are guided by the current version of the StVG §24a, 0.5‰ limit. Driving under the influence of medication or drugs is not permitted.

REFUNDS

Ticket prices and costs for rail hire as well as deposits made are not refundable.

Exceptions to this are extreme weather conditions or other operational reasons that make it impossible to rent a train for a longer period of time.

EXCLUSIVITY AND DELAYS IN THE SCHEDULE

Arrive & Drive runs or ticket runs cannot be booked exclusively. During these runs, the karts will be occupied by other persons present up to the maximum number of karts that can be used.

All times shown on the monitors and tickets are for guidance only. The race number shown on the tickets and monitors is decisive. Delays or changes to our procedures, even at short notice, are generally not planned or intended in advance, but are possible.

WEATHER

The RiMODROM kart track can also be used in the rain and/or on a wet track. Exceptions are extreme weather conditions such as thunderstorms, heavy rain, snow or black ice. The RiMODROM will decide whether it is sufficient to pause the runs or whether booked runs must be cancelled completely.

SIGN-OFFS THROUGH RiMODROM

In the event of force majeure, RiMODROM may also cancel race events at short notice. The contact persons of any group bookings will be contacted by RiMODROM to discuss postponements of the races.

TRACK BOOKINGS

Ticket runs can be booked via the homepage www.rimodrom.de. Ticket runs must be paid for electronically when ordering.

Exclusive track bookings must be booked using our booking form. This must be completed, signed and sent as a scan by e-mail to info@rimodrom.de or by post to RiMODROM. The booking form is available for download on the homepage. The booking is only binding after written confirmation of the booking by the RiMODROM. Payment for track bookings is made on the day of the event by card or in cash.

The rented times are to be understood as the start times of the runs or races. The arrival times at the RiMODROM must be scheduled with a corresponding lead time:

Ticket rides: min. 20 minutes before the start of the first booked run

Track bookings: no later than 30 minutes before the start of the race event

In the event of missed runs due to a delay on the part of the driver, the ticket expires without a refund of the payment made.

CANCELLATION OF RAIL BOOKINGS, CANCELLATION COSTS

In the event of a necessary cancellation or postponement of rail bookings, this must be done in writing to info@rimodrom.de. Cancellation shall be deemed to have been made upon confirmation by RiMODROM.

The following cancellation deadlines and costs apply:

- Cancellation up to 14 days before the booking date is possible free of charge
- Cancellation from 14 days before the booking date: 30% of the amount or participation fee
- Cancellation from 7 days before the booking date: 50% of the amount or participation fee
- Cancellation from 48 hours before the booking date: 100% of the amount or participation fee

If the cancelled event is held within 6 weeks of the cancelled event day, 100% of the cancellation costs will be charged.

FOOD AND BEVERAGES

The RiMODROM has a catering section that offers food and drinks. Drinks are served in accordance with the German Youth Protection Act (JuSCHG).

Food and drinks brought into the catering area may only be consumed by prior arrangement.

By using the system, the terms of use and the RiMODROM GTC are deemed accepted.

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